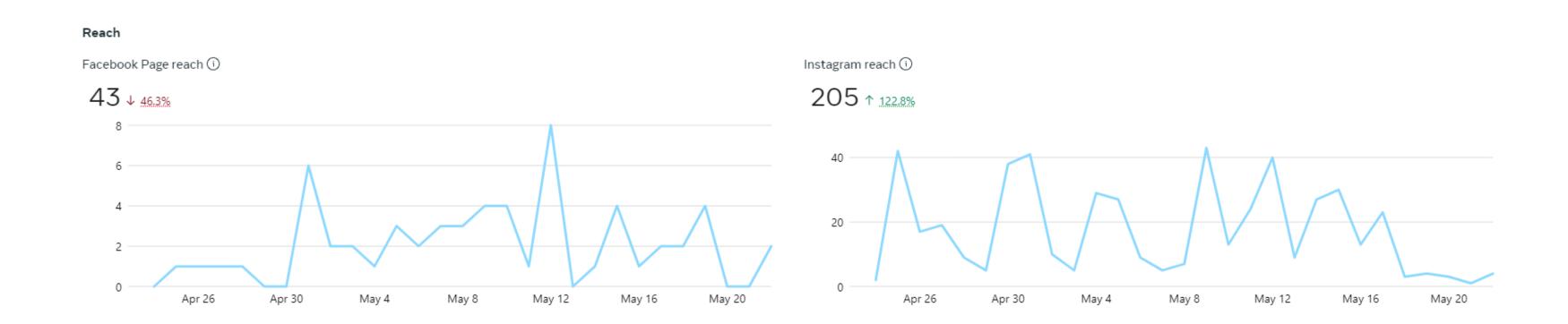
## Metrics

Sikarin Suwannarat

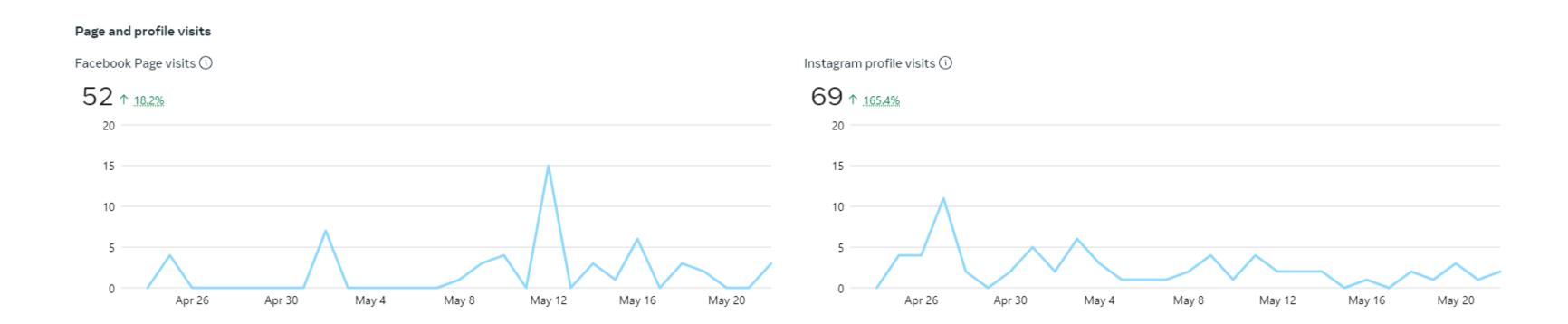


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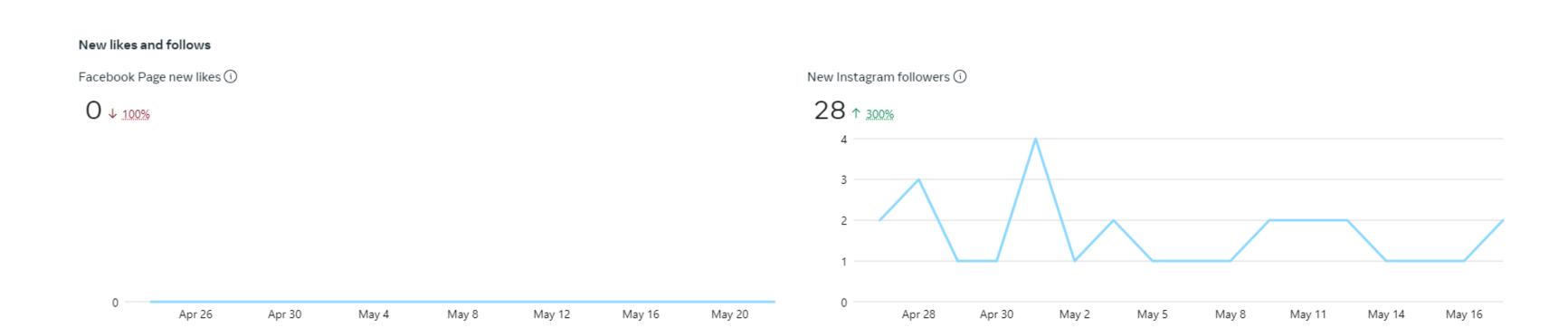
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### Page & Profile Visits



#### New Likes & Follows



#### **Current Audience**

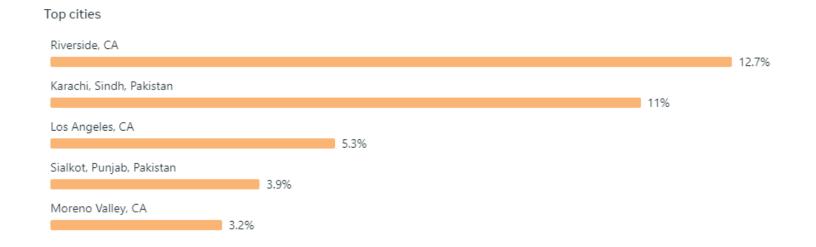
Facebook Page followers (i)

16



#### Reach 100 Facebook Page followers to learn more about your audience

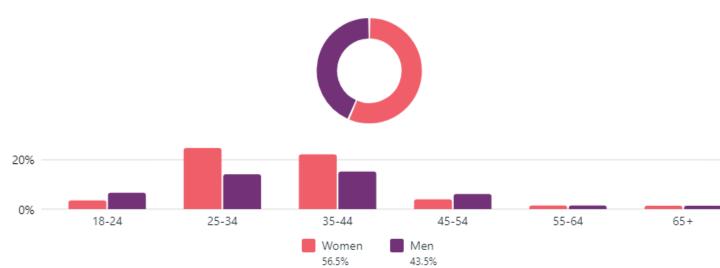
Start by inviting your friends to follow Same Day T-Shirt Printing Riverside to be able to see demographic information including age, gender, top cities, and top countries. This will allow Meta Business Suite to access the friends list from your personal account. Learn more



Instagram followers (i)

283

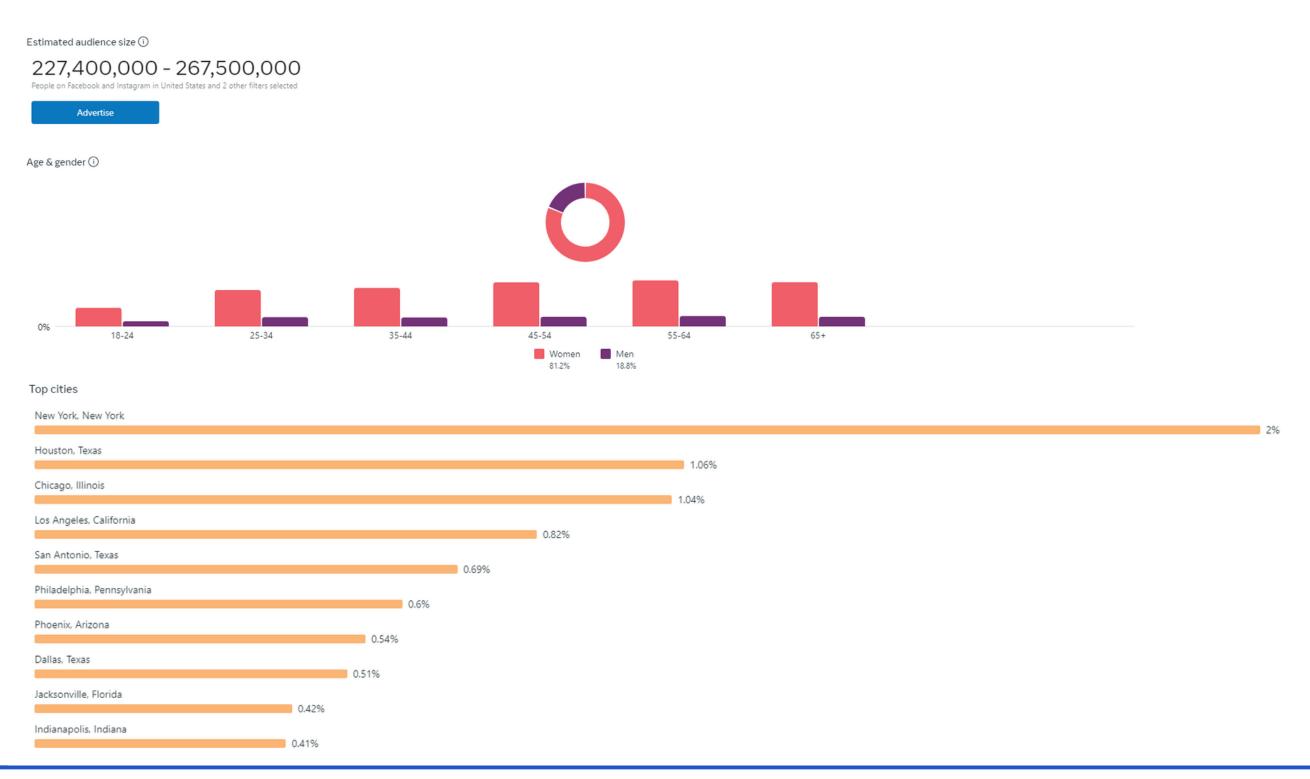




#### Top countries



#### Potential Audience



### Benchmarking (FB)

(Apr 24, 2023 - May 22, 2023)

#### Compare your performance against businesses in the Home Services category

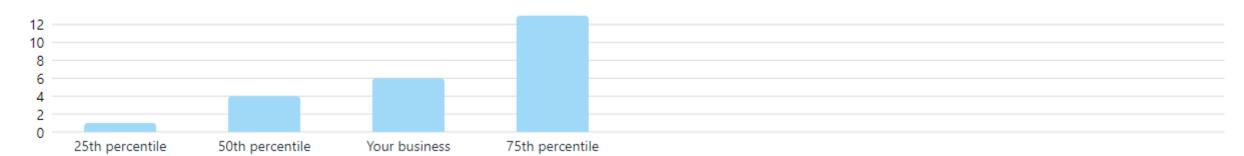
Results are based on businesses with similar organic 28-day reach in your category. Edit category

Published content (i)

6

Similar to others

How often your business published versus others in this category



Facebook Page followers (i)

16

Lower than others

Typically: 729

New Facebook Page followers (i)

C

Lower than others

Typically: 6

Content interactions (i)

0

Lower than others

Typically: 39

### Benchmarking (IG)

(Apr 24, 2023 - May 22, 2023)

Compare your performance against businesses in the Home Services category

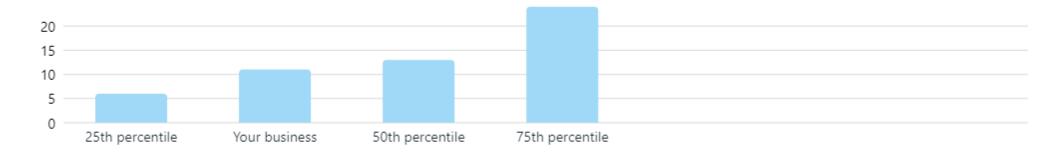
Results are based on businesses with similar organic 28-day reach in your category. Edit category

Published content (i)

11

Similar to others

How often your business published versus others in this category



Instagram followers (i)

283

Lower than others

Typically: 580

New Instagram followers (i)

28

Higher than others

Typically: 11

Content interactions (i)

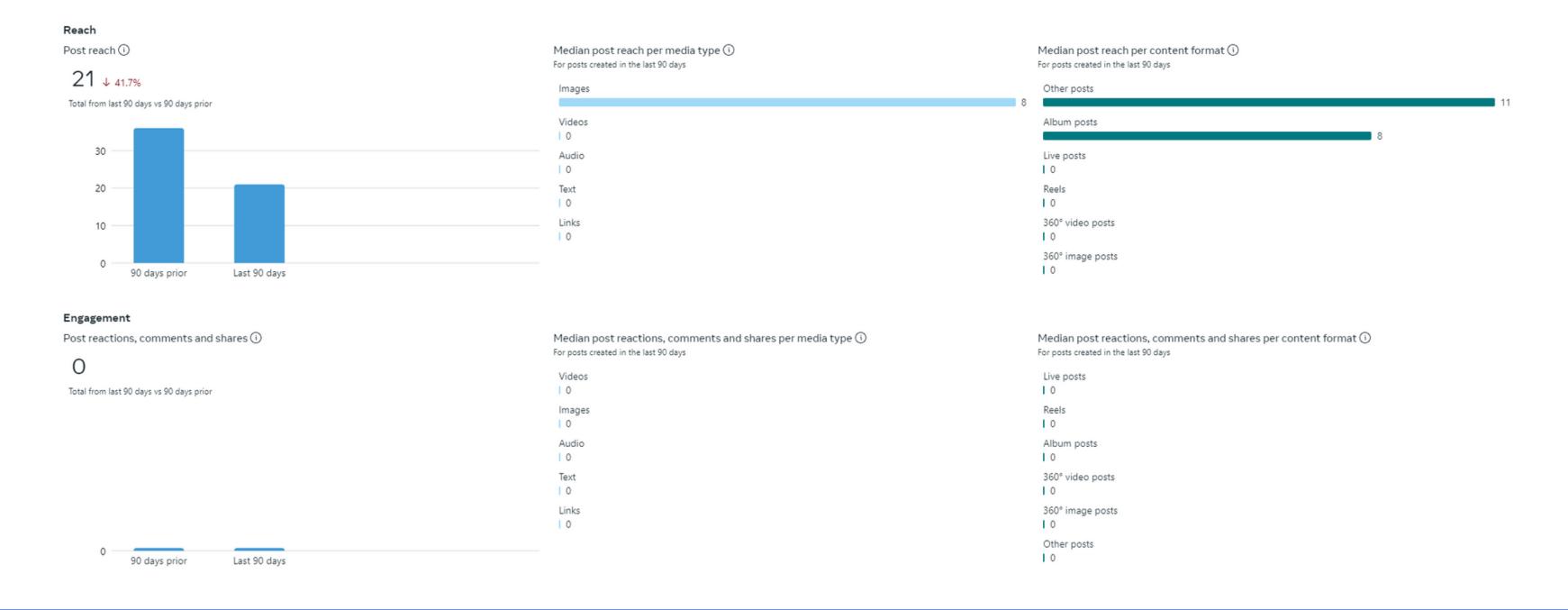
63

Similar to others

Typically: 49

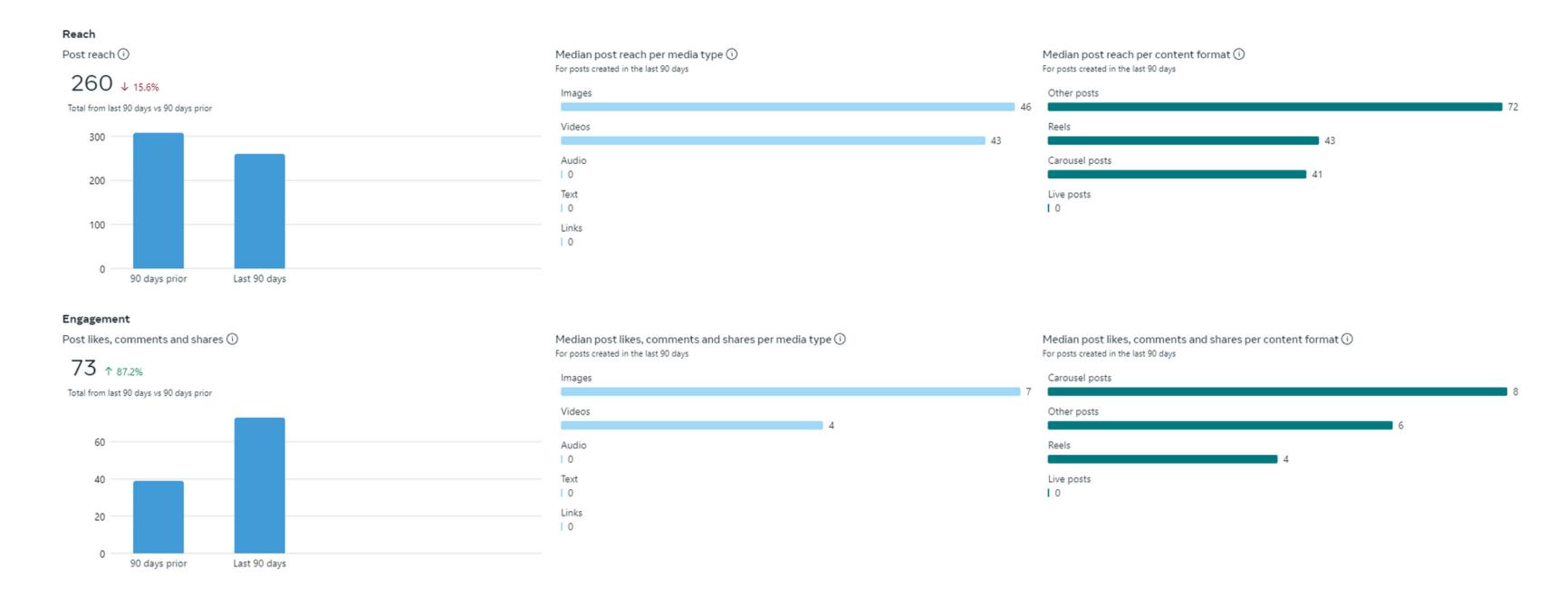
#### **Content Overview (FB)**

(Last 90 Days: Feb 21, 2023 - May 21, 2023)



### Content Overview (IG)

(Last 90 Days: Feb 21, 2023 - May 21, 2023)



### Top-Performing Posts (FB)

(Last 90 Days: Feb 21, 2023 - May 21, 2023)

Highest reach on a post (i)



Facebook pos

Mother's Day is just around the corner, and we have the perfect gift idea for you: a custom t-shirt that shows how much you appreciate your mom. Whether she loves gardening,...

May 9, 2023, 3:17 PM

This post reached 63% more Accounts Center accounts (13 Accounts Center accounts) than your median post (8 Accounts Center accounts) on Facebook.

Highest reactions on a post (i)



Facebook post

Show your grad some love and appreciation with a custom-made sign to show everyone how proud you are. Whether you need custom signs, shirts, business cards, or custom ha

This post received 0 reactions compared to your median post (0 reactions) on Facebook.

Highest comments on a post (i)



Facebook post

Show your grad some love and appreciation with a custom-made sign to show everyone how proud you are. Whether you need custom signs, shirts, business cards, or custom hat.

May 17, 2023, 11:22 AN

This post received 0 comments compared to your median post (0 comments) on Facebook.

### **Top-Performing Posts (IG)**

(Last 90 Days: Feb 21, 2023 - May 21, 2023)

#### Highest reach on a post (i)



ooking to capture your next joyous moment? Get an exclusive discount on the following pac-

This post reached 116% more Accounts Center accounts (97 Accounts Center accounts) than your median post (45 Accounts Center accounts) on Instagram.

#### Highest likes on a post (i)



Need a personalized polo for your business? From shirts and sweaters of various styles to hats, Same Day Riverside has your needs covered! We offer a wide variety of services...

This post received 8 likes.

#### Highest comments on a post (i)



O Instagram post

Show your grad some love and appreciation with a custom-made sign to show everyone how proud you are. Whether you need custom signs, shirts, business cards, or custom hat...

This post received 100% more comments (4 comments) than your median post (2 comments) on

#### Content - Posts (FB)

Title	Туре	Date published $\downarrow$	Reach <b>①</b> ↑↓	Likes and reactions	Sticker taps	<b>⊕</b> ↑↓	Link clicks <b> </b>	Comments <b>6</b> ↑↓	Shares <b>①</b> ↑↓
Show your grad some love and appreciation with  Boost post  Same Day T-Shirt Printing Riverside	Post	Wed May 17, 11:22	5 Accounts Center accou	0 Reactions				0 Comments	O Shares
LAST CHANCE: Mother's Day is officially over but  Boost post  Same Day T-Shirt Printing Riverside	Post	Mon May 15, 12:39	8 Accounts Center accou	0 Reactions				0 Comments	0 Shares
How do you make a hat more than just a hat? By  Boost post  Same Day T-Shirt Printing Riverside	Post	Thu May 11, 10:57am	7 Accounts Center accou	0 Reactions				0 Comments	0 Shares
Mother's Day is just around the corner, and we h  Boost post  Same Day T-Shirt Printing Riverside	Post	Tue May 9, 3:17pm	12 Accounts Center accou	0 Reactions				0 Comments	0 Shares
Will this rain ever stop? Stay warm in this crazy w  Boost post  Same Day T-Shirt Printing Riverside	Post	Fri May 5, 3:23pm	7 Accounts Center accou	0 Reactions				0 Comments	0 Shares
Need a personalized polo for your business? Fro  Boost post  Boost post	Post	Mon May 1, 5:33pm	Accounts Center accou	0 Reactions				0 Comments	0 Shares

### Content - Posts (IG)

Title	Type	Date published $\downarrow$	Reach <b>①</b> ↑↓	Likes and reactions	↑↓	Sticker taps	↑↓	Link clicks <b>⑥</b> ↑↓	Comments <b>6</b> ↑↓	Shares <b>①</b> ↑↓
Show your grad some love and appreciation with  Boost post	Post	Wed May 17, 11:22	28 Accounts Center accou	5 Likes					4 Comments	0 Shares
LAST CHANCE: Mother's Day is officially over but  Boost post  samedayriverside	Post	Mon May 15, 12:39	Accounts Center accou	3 Likes					1 Comments	0 Shares
How do you make a hat more than just a hat? By  Boost post	Post	Thu May 11, 10:57am	Accounts Center accou	4 Likes					0 Comments	0 Shares
Will this rain ever stop? Stay warm in this crazy w  Boost post  samedayriverside	Post	Fri May 5, 3:23pm	Accounts Center accou	4 Likes					2 Comments	0 Shares
How to use our Design Editor: 1. Choo  Boost unavailable	Post	Thu May 4, 1:32pm	43 Accounts Center accou	4 Likes					0 Comments	0 Shares
Need a personalized polo for your business? Fro  Boost post	Post	Mon May 1, 12:59pm	52 Accounts Center accou	8 Likes					2 Comments	0 Shares
Looking for a way to make your event stand out?  Boost post  samedayriverside	Post	Thu Apr 27, 11:00am	37 Accounts Center accou	5 Likes					0 Comments	0 Shares
Looking for high-quality printing services for you  Boost post  samedayriverside	Post	Tue Apr 25, 1:00pm	68 Accounts Center accou	8 Likes	_				3 Comments	1 Shares

### Google Business

(Previous Month)

**Business Profile** 



#### Your Business Profile report with 249 interactions\* last month

See how Same Day T-Shirt Printing Riverside at 12154 Severn Way, Riverside, CA 92503 performed in April 2023 compared to the previous month.

#### See full report

Your performance at a glance

**%** 46 calls

No change

website visits from

**■** O messages

people asked for directions

**\* 141** 

profile

2,188 profile views

Q 534

-2%

searches

\*An interaction is when a customer calls, messages you, makes a booking, is sent to your website, or requests directions from your Business Profile.

#### Top search terms

1 tshirt printing 75

2 t shirt store 51 3 t shirt printing 45

### **Email Campaign**

(Mother's Day - May 5th-15th, 2023)

Summary							
Successful Delivery	Opened	Clicked	Soft Bounced	Hard Bounced	Unsubscribed	Failed	Spam
4.08%	100%	100%	0%	0%	0%	31.00%	0%
67	67	67	0	0	0	741	0

#### Takeaways & Goals

- Potential markets on the East Coast
  - Should schedule posts for 6AM-7AM to accommodate EST
- Need to post more on Facebook (inc. stories)
  - Previous posting issues have been resolved
- Higher performing posts are were either ads or related to small-business
  - First post had highest reach (68) with "POLO" being the second highest
     (52)
  - Lowest reach were "HATS" (25) and "SIGNS/GRADUATION" (29)
- Increase frequency of posts to hit goal
- Create more informational content to attract customers into sales funnel
- Fix email campaign contacts

